

STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS

Updated 11/19/13

State	Agency Name and Contact Information	
Alabama	<p align="center">Commission on Higher Education Alabama Commission on Higher Education, P.O. Box 302000 Montgomery, AL 36130-2000 http://www.accs.cc/complaintform.aspx</p>	<p align="center">Department of Postsecondary Education Alabama Department of Postsecondary Education, P.O. Box 302130 Montgomery, AL 36130-2130</p>
Alaska	<p align="center">Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505 EED.ACPE-IA@alaska.gov http://akadvantage.alaska.gov/Portals/0/Content/ACPEStat051911b.pdf http://akadvantage.alaska.gov/Portals/0/Content/ACPERegs052611.pdf</p> <p align="center">Alaska Office of Attorney General, Consumer Protection Unit 1031 W. Fourth Avenue, Suite 200 Anchorage, AK 99501 attorney.general@alaska.gov http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf</p>	
Arizona	<p align="center">Arizona State Board for Private Postsecondary Education 1400 W. Washington Street, Room 260, Phoenix, AZ 85007 http://azppse.gov/student_info/compliance.asp</p>	
Arkansas	<p align="center">State Board of Private Career Education Arkansas State Board of Private Career Education 501 Woodlane, Suite 312S, Little Rock, AR 72201 sbpce@arkansas.gov http://www.sbpce.org/complaint_process.html</p>	<p align="center">Higher Education Coordinating Board, Department of Higher Education 114 East Capitol Ave., Little Rock, AR 72201 ADHE_Info@adhe.edu http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf</p>
California	<p align="center">California Bureau of Private Postsecondary Education P.O. Box 980818, W. Sacramento, CA 95798-0818 bppe@dca.ca.gov http://www.bppe.ca.gov/forms_pubs/complaint.pdf</p>	

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<p align="center">Colorado</p>	<p align="center"> Colorado Department of Higher Education 1560 Broadway, Suite 1600 Denver, Colorado 80202 http://highered.colorado.gov/Academics/Complaints/default.html http://highered.colorado.gov/DPOS/Students/complaint.html </p>
<p align="center">Connecticut</p>	<p align="center"> Connecticut Office of Financial and Academic Affairs for Higher Education 61 Woodland Street, Hartford, CT 06105-2326 860-947-1800 Connecticut Department of Consumer Protection 165 Capitol Avenue, Room 110, Hartford CT 06106 trade.practices@ct.gov http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPFR-2.pdf </p>
<p align="center">Delaware</p>	<p align="center"> Delaware Higher Education Office Carvel State Office Building, 5th Floor, 820 N. French Street Wilmington, DE 19801-3509 dheo@doe.k12.de.us Delaware Attorney General Consumer Protection Wilmington: 820 N. French Street 5th floor Wilmington, DE 19801 consumer.protection@state.de.us </p>
<p align="center">District of Columbia</p>	<p align="center"> District of Columbia Office of the State Superintendent of Education Education Licensure Commission 810 First Street, NE, 9th Floor, Washington, DC 20002 http://osse.dc.gov/sites/default/files/dc/sites/osse/publication/attachments/complaint_form_4_11.pdf </p>
<p align="center">Florida</p>	<p align="center"> Florida Commission for Independent Education 325 W. Gaines Street, Suite 1414, Tallahassee, FL 32399-0400 http://www.fldoe.org/cie/complaint.asp </p>
<p align="center">Georgia</p>	<p align="center"> Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Pl. #220, Tucker, GA 30084-5334 http://rules.sos.state.ga.us/docs/392/5/06.pdf </p>

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<p align="center">Hawaii</p>	<p align="center">Hawaii State Board of Education P.O. Box 2360, Honolulu, Hawaii 96804 ocp@dcca.hawaii.gov http://hawaii.gov/dcca/ocp/consumer_complaint</p>	
<p align="center">Idaho</p>	<p align="center">Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, P.O. Box 83720, Boise, ID 83720-0037</p>	
<p align="center">Illinois</p>	<p align="center">Board of Higher Education Illinois Board of Higher Education 431 East Adams, 2nd Floor Springfield, Illinois 62701-1404 info@ibhe.org Institutional Complaint Hotline: (217) 557-7359</p>	<p align="center">State Board of Education – Private Business and Vocational Schools Illinois State Board of Education 100 N. 1st Street Springfield, Illinois 62777 http://webprod1.isbe.net/contactisbe/ (email)</p> <p align="center">Illinois Attorney General, Consumer Fraud Bureau 500 South Second Street, Springfield, IL 62706 Consumer Fraud Hotline: (800) 243-0618</p>
<p align="center">Indiana</p>	<p align="center">Indiana Commission on Proprietary Education Attn: Director of Regulatory Compliance 302 W Washington Street, Room E201 Indianapolis IN 46204 http://www.in.gov/cpe/files/sf39280-complaint.pdf</p>	
<p align="center">Iowa</p>	<p align="center">Iowa Student Aid Commission 603 E. 12th Street, 5th Floor, Des Moines, IA 50319 info@iowacollegeaid.gov https://apps.iowacollegeaid.gov/marketing/docs/constituentrequestform.pdf</p>	
<p align="center">Kansas</p>	<p align="center">Kansas Board of Regents 1000 SW Jackson Street, Suite 520, Topeka, KS 66612-1368 http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf</p>	

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<p align="center">Kentucky</p>	<p align="center">Kentucky Board of Proprietary Education 911 Leawood Drive, Frankfort, KY 40601-3319 http://www.bpe.ky.gov/NR/rdonlyres/1BB8CA02-8F89-43A3-8957-AB01DB805389/0/ComplaintForm.doc</p>	<p align="center">Kentucky Council on Postsecondary Education 1024 Capital Center Dr. #320 Frankfort, KY 40601-7512</p> <p align="center">Office of the Attorney General Capitol Suite 118, 700 Capitol Avenue, Frankfort, KY 40601-3449 consumer.protection@ag.ky.gov http://www.ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint_gen.pdf</p>
<p align="center">Louisiana</p>	<p align="center">Louisiana Attorney General Office, Consumer Protection Section P.O. Box 94005, Baton Rouge, LA 70804 ConsumerInfo@ag.state.la.us, 1-800-351-4889, 225-326-6465 http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15</p> <p align="center">Complaints can also be sent: Attn: Nancy Beall or Dr. Larry Trembly, P.O. Box 3677, Baton Rouge, LA 70821-3677</p>	
<p align="center">Maine</p>	<p align="center">Maine Department of Education Harry Osgood - Complaints 23 State House Station Augusta, ME 04333-0023 harry.osgood@maine.gov</p> <p align="center">Maine Attorney General, Consumer Protection Division 6 State House Station Augusta, ME 04333 http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</p>	
<p align="center">Maryland</p>	<p align="center">Maryland Higher Education Commission 839 Bestgate Road, Suite 400, Annapolis, MD 21401-3013 http://www.mhec.state.md.us/career/pcs/gripe.asp</p> <p align="center">Maryland Attorney General, Consumer Protection Division 200 St. Paul Place, Baltimore, MD 21202 consumer@oag.state.md.us https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm Consumer Protection Hotline: (410) 528-8662</p>	

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<p>Massachusetts</p>	<p align="center">Massachusetts Board of Higher Education One Ashburton Place Room 1401 Boston, MA 02108 http://www.mass.edu/forstudents/complaints/complaintprocess.asp</p>	
<p>Michigan</p>	<p align="center">Michigan Department of Licensing and Regulatory Affairs, Bureau of Commercial Services, Licensing Division Proprietary School Unit Staff 201 N. Washington Sq., Lansing, MI 48913 http://www.michiganps.net/complaint.aspx</p>	
<p>Minnesota</p>	<p align="center">Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350, St. Paul, MN 55108-5227 http://www.ohe.state.mn.us/oheContactForm.cfm (email)</p>	
<p>Mississippi</p>	<p align="center">Mississippi Commission on College Accreditation 3825 Ridgewood Road, Jackson, MS 39211-6453</p> <p>Consumer Protection Division, Office of the Attorney General P.O. Box 22947, Jackson, Mississippi 39225-2947 http://www.ago.state.ms.us/index.php/contact (email) http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf</p>	<p align="center">Mississippi Commission of Proprietary Schools and College Registration 3825 Ridgewood Road, Jackson, MS 39211-6453</p> <p>Consumer Protection Division, Office of the Attorney General P.O. Box 22947, Jackson, Mississippi 39225-2947 http://www.ago.state.ms.us/index.php/contact (email) http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf</p>
<p>Missouri</p>	<p align="center">Missouri Department of Higher Education 205 Jefferson Street, P.O. Box 1469, Jefferson City, MO 65102-1469, info@dhe.mo.gov</p>	
<p>Montana</p>	<p align="center">Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street P.O. Box 203201 Helena, MT 59620-3201</p> <p align="center">Montana Office of Consumer Protection 2225 11th Avenue P.O. Box 200151 Helena, MT 59620-0151 contactocp@mt.gov http://www.doj.mt.gov/consumer/docs/complaintform.pdf</p>	

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<p align="center">Nebraska</p>	<p align="center">Department of Education, Private Postsecondary Career Schools Nebraska Department of Education Investigations Office 301 Centennial Mall South P.O. Box 98987 Lincoln, NE 68509-4987 http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf</p>	<p align="center">Nebraska Coordinating Commission for Postsecondary Education P.O. Box 95005, Lincoln, NE 68509-5005</p> <p align="center">Nebraska Attorney General Consumer Protection Division 2115 State Capitol, Lincoln, NE 68509 http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm Consumer Protection Hotline: (800) 727-6432</p>
<p align="center">Nevada</p>	<p align="center">Nevada Commission on Postsecondary Education 3663 East Sunset Road, Suite 202, Las Vegas, Nevada 89120 http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</p>	
<p align="center">New Hampshire</p>	<p align="center">New Hampshire Department of Education Stephen Berwick, Coordinator, Dispute Resolution, and Constituent Complaints 101 Pleasant Street Concord, NH 03301 (603) 271-2299 Stephen.Berwick@doe.nh.gov</p>	
<p align="center">New Jersey</p>	<p align="center">Commission on Higher Education New Jersey Commission on Higher Education P.O. Box 542, Trenton, NJ 08625 nj_che@che.state.nj.us</p> <p align="center">New Jersey Division of Consumer Affairs 124 Halsey Street, Newark, New Jersey 07102 http://www.nj.gov/oag/ca/complaint/ocp.pdf</p>	<p align="center">New Jersey Department of Labor and Workforce Development 1 John Fitch Plaza, P.O. Box 110, Trenton, NJ 08625-0110 schoolapprovalunit@dol.state.nj.us</p> <p align="center">http://wd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf</p>
<p align="center">New Mexico</p>	<p align="center">New Mexico Higher Education Department 2048 Galisteo, Santa Fe, NM 87505 http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf</p>	
<p align="center">New York</p>	<p align="center">Office of College and University Evaluation New York Office of College and University Evaluation New York State Education Department 5 North Mezzanine, Albany, NY 12234 ocueinfo@mail.nysed.gov http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</p>	<p align="center">Bureau of Proprietary School Supervision New York Bureau of Proprietary School Supervision New York State Education Department 99 Washington Avenue, Room 1613 OCP, Albany, New York 12234 www.acces.nysed.gov/bpps/students/documents/ComplaintForm.pdf</p>

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<p align="center">North Carolina</p>	<p align="center">Board of Governors for the University of North Carolina Postsecondary Education Complaints c/o Assistant Director of Licensure and Workforce University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27514 studentcomplaint@northcarolina.edu http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</p>	<p align="center">Community College System Office of Proprietary Schools North Carolina Community College System Office of Proprietary Schools 200 West Jones St. Raleigh, North Carolina 27603 http://www.nccommunitycolleges.edu/Proprietary_Schools/docs/PDFFiles/StdCompltForm.pdf</p>
<p align="center">North Dakota</p>	<p align="center">North Dakota Department of Career and Technical Education (if school is “authorized”) State Capitol - 15th Floor, 600 E. Boulevard Ave. Dept. 270 Bismarck, ND 58505-0610 cte@nd.gov</p> <p align="center">North Dakota Consumer Protection Division (if school is “exempt” or not authorized) Office of Attorney General Gateway Professional Center, 1050 E Interstate Ave. Suite 200 Bismarck, ND 58503-5574 http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf</p>	
<p align="center">Ohio</p>	<p align="center">Ohio Board of Regents 30 East Broad Street, 36th Floor Columbus, OH 43215-3414</p> <p align="center">Ohio Attorney General, Consumer Protection Section 30 E. Broad St., 14th floor Columbus, OH 43215-3400 http://www.ohioattorneygeneral.gov/consumercomplaint</p>	<p align="center">Ohio State Board of Career Colleges and Schools 30 East Broad Street, Suite 2481 Columbus, OH 43215 http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68</p>
<p align="center">Oklahoma</p>	<p align="center">Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104</p> <p align="center">Oklahoma Office of the Attorney General, Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street, Oklahoma City, OK 73105 http://www.oag.state.ok.us/oagweb.nsf/ccomp.html</p>	<p align="center">Oklahoma State Board of Private Vocational Schools 3700 Classen Boulevard, Suite 250 Oklahoma City, OK 731182864</p> <p align="center">Oklahoma Office of the Attorney General, Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street, Oklahoma City, OK 73105 http://www.oag.state.ok.us/oagweb.nsf/ccomp.html</p>

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<p align="center">Oregon</p>	<p align="center"> Office of Degree Authorization Oregon Office of Degree Authorization 1500 Valley River Drive, Suite 100 Eugene, OR 97401 Oregon Attorney General, Financial Fraud/Consumer Protection Section 1162 Court St. NE, Salem, OR 97301-4096 http://www.doj.state.or.us/finfraud/pdf/concompform.pdf </p>	<p align="center"> Oregon Department of Education, Private Career Schools Office 255 Capitol Street NE, Salem, OR 97310-0203 http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc </p>
<p align="center">Pennsylvania</p>	<p align="center"> Pennsylvania Department of Education 333 Market Street, Harrisburg, PA 17126-0333 Office of Attorney General, Bureau of Consumer Protection 14th Floor, Strawberry Square, Harrisburg, PA 17120 http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf </p>	
<p align="center">Rhode Island</p>	<p align="center"> Rhode Island Board of Governors for Higher Education Shepard Building, 80 Washington Street, Providence, RI 02903 Rhode Island Department of Attorney General, Consumer Protection Unit 150 South Main Street, Providence, RI 02903 http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf </p>	
<p align="center">South Carolina</p>	<p align="center"> South Carolina Commission on Higher Education 1333 Main Street, Suite 200 Columbia, SC 29201 http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf </p>	
<p align="center">South Dakota</p>	<p align="center"> South Dakota Board of Regents 306 E. Capitol Ave, Suite 200, Pierre, SD 57501-2545 South Dakota Office of Attorney General, Division of Consumer Protection 1302 E Hwy 14 Suite 3, Pierre, SD 57501-8053 http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx </p>	
<p align="center">Tennessee</p>	<p align="center"> Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243 http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf </p>	

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<p align="center">Texas</p>	<p align="center">Higher Education Coordinating Board Texas Higher Education Coordinating Board 1200 E. Anderson Lane, Austin, Texas 78752</p> <p align="center">Office of the Attorney General Consumer Protection Division PO Box 12548, Austin, TX 78711-2548 https://www.oag.state.tx.us/consumer/complaintform.pdf</p>	<p align="center">Texas Workforce Commission Career Schools and Colleges - Room 226-T 101 East 15th Street, Austin, Texas 78778-0001 http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf f</p> <p align="center">Additional complaint information is available at http://www.twc.state.tx.us/svcs/propschools/problem-school.html</p>
<p align="center">Utah</p>	<p align="center">Utah Division of Consumer Protection 160 East 300 South Salt Lake City, Utah 84111 consumerprotection@utah.gov http://consumerprotection.utah.gov/complaints/index.html</p>	
<p align="center">Vermont</p>	<p align="center">Vermont Department of Education, State Board of Education 120 State Street, Montpelier, VT 05620-2501</p> <p align="center">Vermont Attorney General's Office 109 State Street, Montpelier, VT 05609-1001</p>	
<p align="center">Virginia</p>	<p align="center">State Council of Higher Education for Virginia 101 N. 14TH St., James Monroe Building, Richmond, VA 23219 communications@schev.edu http://www.schev.edu/students/studentcomplaint.asp</p>	
<p align="center">Washington</p>	<p align="center">Washington Higher Education Coordinating Board 917 Lakeridge Way P.O. Box 43430, Olympia, WA 98504-3430 dainfo@hecb.wa.gov</p> <p align="center">Washington State Office of the Attorney General 1125 Washington Street SE P.O. Box 40100, Olympia, WA 98504-0100 https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection (email) https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx (complaint form)</p>	<p align="center">Washington Workforce Training and Education Coordinating Board 128 10th Avenue SW PO Box 43105 Olympia, WA 98504-3105</p> <p align="center">workforce@wtb.wa.gov http://www.wtb.wa.gov/PCS_Complaints.asp (instructions)</p>

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<p>West Virginia</p>	<p align="center">West Virginia Higher Education Policy Commission 1018 Kanawha Blvd E., Ste 700 Charleston, WV 25301-2800</p> <p align="center">West Virginia Office of the Attorney General Consumer Protection Division P.O. Box 1789, Charleston, WV 25326-1789 http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf</p>	<p align="center">Community and Technical College System of West Virginia 1018 Kanawha Blvd. E., Ste. 700 Charleston, WV 25301</p> <p align="center">West Virginia Office of the Attorney General Consumer Protection Division P.O. Box 1789, Charleston, WV 25326-1789 http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf</p>
<p>Wisconsin</p>	<p align="center">Wisconsin Educational Approval Board 30 W. Mifflin St., 9th Floor, P.O. Box 8696, Madison, WI 53708 eabmail@eab.state.wi.us http://eab.state.wi.us/resources/complaint.asp</p>	
<p>Wyoming</p>	<p align="center">Wyoming Department of Education 2300 Capitol Avenue, Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050</p> <p align="center">Attorney General's Office 123 Capitol Building, 200 W. 24th Street Cheyenne, WY 82002</p>	
<p>Puerto Rico</p>	<p align="center">Puerto Rico Council on Higher Education P.O. Box 1900 , San Juan, PR 00910-1900</p> <p align="center">Puerto Rico Department of Justice P.O. Box 9020192, San Juan, Puerto Rico 00902-0192</p>	
<p>Guam</p>	<p align="center">Not yet developed</p>	
<p>Virgin Islands</p>	<p align="center">Government of the United States Virgin Islands Department of Education, Office of the Commissioner 1834 Kongens Gade St. Thomas, V.I. 00802</p>	